



25 bis Avenue de Larrieu - Hall 1
31100 TOULOUSE FRANCE
Tel :+33-5-6220-6690

Customer Satisfaction Survey

As our valued customer, we try to make any and all attempts to serve you better.
Please take a few minutes to fill out the following questionnaire.
Responses may be e-mailed to quality@toulouseairspares.com.

Company: _____ Date: _____

Name and Position: _____

Please answer the following questions on a scale of 1 (Poor) - 10 (Excellent)

(please click your selected box to each question & a tick will fill your selected box)

1. Do you feel that your RFQs were answered in a timely manner?

1 2 3 4 5 6 7 8 9 10

2. Compared with the current market how would you rate Toulouse Air Spares':

Pricing:

1 2 3 4 5 6 7 8 9 10

Availability:

1 2 3 4 5 6 7 8 9 10

Shipping Time:

1 2 3 4 5 6 7 8 9 10

Terms and Conditions:

1 2 3 4 5 6 7 8 9 10

3. Were you treated promptly and professionally

1 2 3 4 5 6 7 8 9 10

4. What are the main parts/aircraft with which you handle for your Company?

5. How would you rate Toulouse Air Spares' overall service?

1 2 3 4 5 6 7 8 9 10

6. What specifically are you satisfied with?

7. What specifically are you dissatisfied with?

8. Do you feel that there is anything that Toulouse Air Spares can do to serve you better?

Thank you for taking the time to complete this survey.

Toulouse Air Spares appreciates your business and we look forward to working with you into the future.